

Ticket Policy

Bookings are for an event held by Stonham Barns Park, Pettaugh Road, Stonham Aspal, Suffolk, IP14 6AT.

Discount codes for bookings can be discontinued at any time. Bookings are subject to availability and are for the valid date and time slot selected at time of purchase only. Access may be denied if you visit without a booking or for an invalid date. We reserve the right to request proof of age to ensure that the correct ticket has been purchased.

All persons entering the event must hold a valid ticket. To gain entry you must show your booking (barcode ticket on your phone or print out) The sale of ticket by anyone other than Stonham Barns Park is strictly prohibited. Wristbands must be retained and worn at all times and shown for inspection if required by Stonham Barns Park.

All passes are non-transferable, not for resale and will become automatically void on any transfer for value. Passes will only be exchanged or refunded if Stonham Barns Park, in its absolute discretion, chooses to do so. For the avoidance of any doubt, pre-booked tickets are non-refundable in the event that admission is refused or relinquished for any reason referred to in these Entry Conditions. Tickets booked online will be delivered in accordance with our delivery procedure. If tickets are brought on behalf of other guests, the buyer accepts these Entry Conditions on behalf of every guest and shall ensure that these Entry Conditions are complied with each person in the group.

Unfortunately, we are unable to allow admittance to children under the age of 16 years without a full paying adult or adult member. Children on site must remain under the control or supervision of an adult at all times.

We will endeavour to ensure that as many attractions as possible are available for use by our visitors. However, we reserve the right without prior notice, to close and change the programme of attractions and/or attraction operating hours.

CANCELLATIONS

Stonham Barns Park accepts no liability if an event must be postponed for reasons beyond its reasonable control, this includes an act of God, change in government regulations, fire, war, terrorist activity or civil commotion.

If the event is postponed due to any of the above reasons, then Stonham Barns Park will reschedule all tickets that have been purchased for the current year and make them valid for the following season, the ticket will include any new attractions planned for that season.

Unfortunately, we cannot issue any refunds for cancellations.