

## STANDARD CODE OF CONDUCT FOR STONHAM ASPAL CAMPSITE



- Pitches will only be made available at the owners' discretion, to the person named at the time of booking and a deposit must be paid to secure the pitch
- Group bookings and non-family groups will only be accepted by prior arrangement with the management
- Pitches are available from **10.00am** on the date of arrival and must be **vacated by 10.00am** on the date of departure unless a "late stay" has been previously agreed and paid for at Reception. *Late stays are not usually available during August*
- A strict **5 mph speed limit** operates on the park. All roads should be used in accordance with the Highway Code. Any motorised vehicle or scooter is subject to the same rules as on a public highway
- Please respect your neighbours' peace and privacy and ensure that they are not inconvenienced by your children, pets, and noise or by taking "short cuts" across their pitch
- Children (under 18) must be supervised by a responsible adult at all times, all bookings for over 18's only
- Dogs are only accepted if kept **on a short lead (2 metres maximum) at all times** (even in the dog walk areas). Owners are asked to take their dogs to the dog toilet areas and to clean up any "accidents" on the park. Dogs must not be left unattended on the park
- No pitching of tents or parking of caravans should be attempted on the park between 9:00pm and 8:30am
- Please respect the privacy of other guests and keep noise to a minimum between the hours of 10.00pm and 9am. Music/TVs/Electronic Games should not be audible outside your pitch and not played after 10.00pm. Barbeques and outdoor meals should be completed and cleared away by **10:30pm**
- Campers are welcome to have visitors, but any wishing to stay overnight must report to reception first, there will be an additional charge
- Barbeques are permitted, but please do not use them on the grass. Fires are not permitted (and no big flames from the barbeque please!). Fireworks and Chinese lanterns may not be launched from the site or surrounding area
- If a caravan, motor van or tent is not removed from the park at the end of a hire period, then we will consider it to be abandoned unless other arrangements have been made with us and confirmed in writing. The unit will be sold, and any outstanding fees will be settled with the proceeds
- Refuse will be disposed of in sealed bags and placed in appropriate bins – located by the toilet block.
- You are responsible for any equipment brought onto the park, equipment must be structurally sound and conform to British Standards
- No smoking is permitted in any building on the park
- No drugs or violence will be tolerated.
- All payments to be made in advance, please call into the office on your arrival
- Water is metered please do not waste it, a chemical (Elsan) point is provided for portable toilet waste

## **STANDARD CODE OF CONDUCT FOR STONHAM ASPAL CAMPSITE**



- Ensure you familiarise yourself and comply with notices on site
- Liability is with each individual customer, the park owner and agents shall not be liable whatsoever for loss and damage occasioned to any vehicle, unit, or its contents

**The owners reserve the right to amend these rules and conditions without prior notice. Any one not observing them or acting in any unreasonable manner will be asked to leave the park without compensation or refund.**

**Holiday Office Open Hours**      9:00am – 5:30pm Monday to Friday  
  10:00am – 4:00pm Weekends

Phone: 01449 711 901

Out of hours: Janice Rowles 07730 035 779